

Terms and Conditions

Last updated: 2 February 2026

Welcome to **Lena Solutions Ltd** (“we”, “us”, “our”). These Terms and Conditions govern your use of our website www.lenasolutions.co.uk and the services we provide. By accessing or using our website or services, you agree to be bound by these Terms.

1. About Us

Lena Solutions Ltd provides IT services including (but not limited to) consultancy, support, software development, and system integration.

2. Use of Our Website

You agree to use our website only for lawful purposes. You must not:

- Use the site in any way that breaches applicable laws or regulations
- Attempt to gain unauthorised access to our systems
- Introduce viruses or malicious code
- Copy, reproduce, or exploit any content without permission

We reserve the right to suspend or restrict access if misuse is detected.

3. Services

All services provided by Lena Solutions Ltd are subject to separate agreements or statements of work where applicable.

We will:

- Use reasonable skill and care in delivering our services
- Aim to meet agreed timelines, but these are not guaranteed unless explicitly stated

You agree to:

- Provide accurate and complete information
 - Cooperate with us as reasonably required
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4. Fees and Payment

- Fees for services will be agreed in writing before work begins
 - Invoices are typically payable within **14 days** unless otherwise agreed
 - Late payments may incur interest and/or suspension of services
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5. Intellectual Property

All content on this website (including text, graphics, logos, and code) is owned by or licensed to Lena Solutions Ltd and is protected by intellectual property laws.

You may not reproduce or distribute any content without prior written consent.

6. Data Protection and Privacy

We process personal data in accordance with UK data protection laws. Please refer to our **Privacy Policy** for details on how we collect, use, and store your data.

7. Limitation of Liability

To the fullest extent permitted by law:

- We shall not be liable for any indirect, incidental, or consequential losses
- Our total liability for any claim arising out of our services shall not exceed the fees paid for those services

Nothing in these Terms limits liability for death, personal injury, or fraud.

8. Website Availability

We aim to ensure our website is available at all times but do not guarantee uninterrupted access. We may suspend or withdraw the site for maintenance or other reasons without notice.

9. Third-Party Links

Our website may include links to third-party websites. We are not responsible for their content or practices.

10. Termination

We reserve the right to terminate or suspend access to our services or website if these Terms are breached.

11. Changes to These Terms

We may update these Terms from time to time. The latest version will always be available on our website.

12. Governing Law

These Terms are governed by the laws of **England and Wales**. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Contact Us

If you have any questions about these Terms, please contact us:

Lena Solutions Ltd

Email: admin@lenasolutions.co.uk

Website: www.lenasolutions.co.uk