

Privacy Policy

Last updated: 2 February 2026

This Privacy Policy explains how **Lena Solutions Ltd** (“we”, “us”, “our”) collects, uses, and protects your personal data when you visit www.lenasolutions.co.uk or use our services.

1. Who We Are

Lena Solutions Ltd is an IT services provider based in the United Kingdom.

2. What Data We Collect

We may collect and process the following data:

- Name and contact details (email, phone number)
 - Business information (company name, role)
 - Technical data (IP address, browser type, usage data)
 - Any information you provide via contact forms or enquiries
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3. How We Use Your Data

We use your data to:

- Respond to enquiries and provide services
 - Manage client relationships
 - Improve our website and services
 - Comply with legal obligations
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4. Legal Basis for Processing

We process personal data under:

- **Consent** (e.g. contact forms)
 - **Contract** (providing services)
 - **Legitimate interests** (improving services, communication)
 - **Legal obligations**
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5. Data Sharing

We do not sell your data. We may share data with:

- Service providers (e.g. hosting, IT support)
 - Professional advisers
 - Authorities where required by law
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6. Data Retention

We retain personal data only as long as necessary for:

- Providing services
 - Legal and accounting requirements
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7. Your Rights

Under UK GDPR, you have the right to:

- Access your data
- Correct inaccurate data
- Request deletion
- Restrict or object to processing
- Data portability

To exercise your rights, contact us using the details below.

8. Data Security

We take appropriate technical and organisational measures to protect your data.

9. Cookies

We use cookies to improve your experience. See our **Cookie Policy** for more details.

10. Changes to This Policy

We may update this policy from time to time. Please check this page regularly.

11. Contact Us

Lena Solutions Ltd

Email: admin@lenasolutions.co.uk

Website: www.lenasolutions.co.uk

12. Complaints

You have the right to lodge a complaint with the UK Information Commissioner's Office (ICO).